

Norman Y. Mineta San Jose International Airport
EMERGENCY CONTINGENCY PLAN

Norman Y. Mineta San Jose International Airport (SJC) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. This Emergency Contingency Plan has been updated in accordance with §42301(d)(2) which requires medium hub US Airports to submit updated plans every five years to the Secretary of Transportation for review and approval. SJC is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

Questions regarding this plan can be directed to Bob Lockhart, Deputy Director of Aviation, Operations at blockhart@sjc.org.

This plan describes how, following excessive tarmac delays and to the extent possible, SJC will;

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs and Border Protection (CBP).

Airport Information

Name of Airport: Norman Y. Mineta San Jose International Airport

Name and title of person preparing the plan: Bob Lockhart, Deputy Director Aviation

Preparer contact number: 408-392-3510

Preparer contact email: blockhart@sjc.org

Date of plan re-submittal: April 25, 2017

Airport Category: Large Hub Medium Hub Small Hub Non Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Duty Manager @ 408-277-5100 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

SJC does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by the air carriers or contract service providers. We will provide a list of air carriers, ground handlers, fixed base operators, and others who may have the necessary equipment and personnel to safely deplane passengers to the air carriers

as soon as practical after receiving requests from such commercial carriers experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

Annually each fiscal year, the number of common use and preferentially assigned gates are allocated to the commercial carriers at SJC through an allocation process in accordance with the terms of the lease agreement. Common use gates are under the control of the airport and we will direct our common use gate lessees, permittees or users to make gates available to an air carrier seeking to deplane passengers at a gate, to the maximum extent practical.

If additional gates are needed, we will direct air carriers to make preferentially leased gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the air carriers with the preferential lease is not using, or scheduled to use the gate, to the maximum extent practical.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

SJC has defined sterile areas capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practical.

Public Access to the Emergency Contingency Plan

SJC will provide access to its emergency contingency plan by posting it on our website; www.flysanjose.com