

### A Year in Review

- Approximately 12 Million Passengers for 2017
  - Around 33,000 Average Daily Passengers
- \$184 Million Operating Budget
  - No local taxes are used for the operation or development of the Airport
- Economic Impact
  - 1,020,400 jobs in the San Jose/Silicon Valley area
  - 105 companies within 18 miles of SJC worth \$39.3 billion in capital expenditures,
     with \$628 billion in global sales
- Trailing Twelve Months Preliminary Data (10/16 through 09/17)...

# Noise Overview

Noise Summary							
Category	10/2016 - 09/2017	Change		10/2015 - 09/2016			
Total Operations	165,138	15,417	10.30%	149,721			
Total Curfew Operations	3,408	922	37.09%	2,486			
Curfew Air Carrier Operations	1,874	807	75.63%	1,067			
General Aviation Operations	1,534	115	8.10%	1,419			
Total Curfew Intrusions	1,085	406	59.79%	679			
Total Non-Compliant Intrusions	101	60	146.34%	41			
Total Complaints	167,665	159,110	1859.85%	8,555			
Air Carrier Complaints	161,267	159,023	7086.59%	2,244			
General Aviation Complaints	6,398	-63	-0.98%	6,461			

# Noise Overview

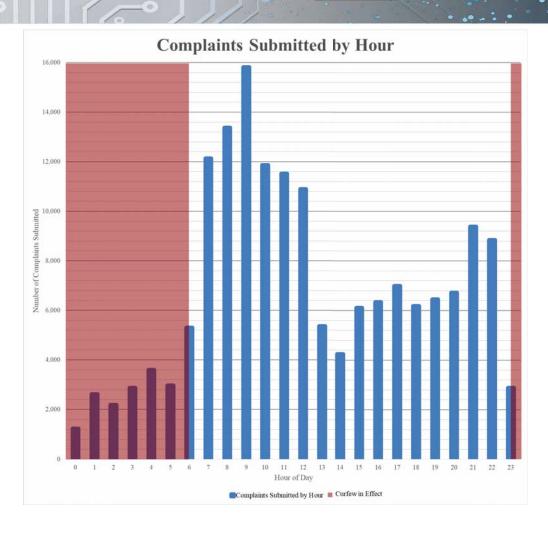
Curfew Intrusions by Signatory Airlines				
Delta	537			
Southwest	399			
jetBlue	316			
Air Canada*	147			
American	86			
Alaska	80			
Skywest	30			
United	25			
Hawaiian	15			
Aeromexico	3			
British Airways	1			
Air China	1			
*the majority of Air Canada's flights are				

\*the majority of Air Canada's flights are curfew compliant due to use of a CRJ type aircraft

### Noise Overview

- South Flow Operations
  - 10/2016 through 09/2017: 13,452 (16.29% of all arrivals)
  - 10/2015 through 09/2016: 8,767 (11.7% of all arrivals)
- Up 53.44% Year-Over-Year
  - Dictated by weather

## Curfew Complaints



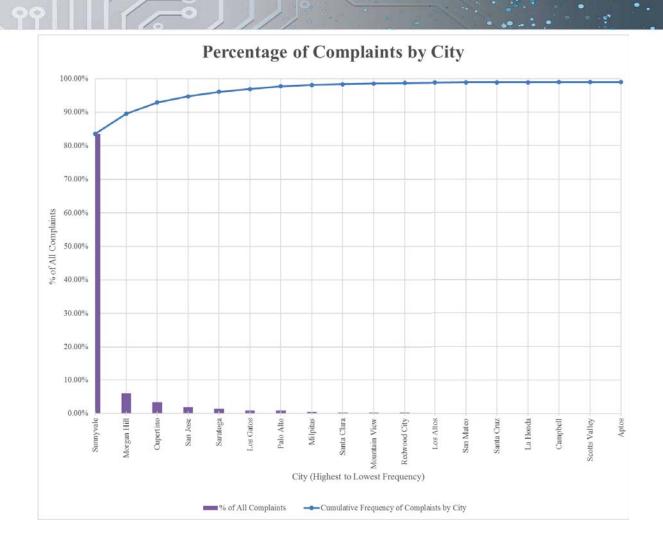
### Complaints Summary

- 167,665 Total Complaints Submitted
- 18 Cities with 10 or more complaints
  - 39 Total Cities Reported
- 1,246 Total Complaint Reporters
- 871 Total Reporting Households
- Top City for Complaints: Sunnyvale

#### **COMPLAINTS SUBMITTED BY CITY\***

City	Complaints Submitted	% of All Complaints	Individual Reporters	Reporting Households**
Sunnyvale	140,086	83.56%	718	545
Morgan Hill	10,065	6.00%	10	14
Cupertino	5,648	3.37%	43	43
San Jose	3,018	1.80%	237	36
Saratoga	2,283	1.36%	7	12
Los Gatos	1,383	0.82%	31	38
Palo Alto	1,358	0.81%	23	23
Milpitas	671	0.40%	9	11
Santa Clara	391	0.23%	77	66
Mountain View	313	0.19%	40	33
Redwood City	271	0.16%	4	3
Los Altos	205	0.12%	9	9
San Mateo	70	0.04%	1	1
Santa Cruz	42	0.03%	3	3
La Honda	33	0.02%	3	3
Campbell	17	0.01%	5	5
Scotts Valley	13	0.01%	3	3
Aptos	10	0.01%	3	3

<sup>\*21</sup> cities with less than 10 total complaints were omitted
\*\*duplicate/mistyped, non-address data, and blank address data were omitted. Address ranges were counted as one reporting household.

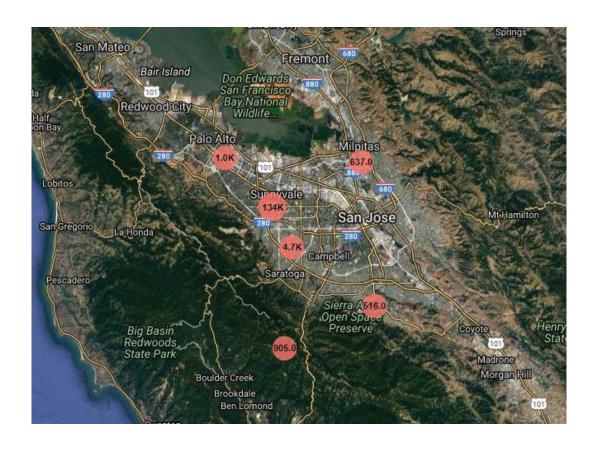


## Complaint Reporter Summary

• About 50% of all complaints submitted by top 20 reporters

TOP 20 COMPLAINT REPORTERS						
Reporter	City	Complaints Submitted	% of All Complaints Submitted			
#1	Morgan Hill	10,026	6.04%			
#2	Sunnyvale	7,102	4.28%			
#3	Sunnyvale	5,942	3.58%			
#4	Sunnyvale	5,832	3.52%			
#5	San Jose	5,264	3.17%			
#6	Sunnyvale	5,249	3.16%			
#7	Sunnyvale	5,094	3.07%			
#8	Sunnyvale	4,799	2.89%			
#9	Sunnyvale	4,253	2.56%			
#10	Sunnyvale	4,136	2.49%			
#11	Sunnyvale	4,136	2.49%			
#12	Sunnyvale	3,887	2.34%			
#13	Sunnyvale	3,380	2.04%			
#14	Sunnyvale	2,995	1.81%			
#15	Sunnyvale	2,898	1.75%			
#16	Sunnyvale	2,362	1.42%			
#17	Sunnyvale	2,358	1.42%			
#18	Sunnyvale	2,355	1.42%			
#19	Sunnyvale	2,245	1.35%			
#20	Sunnyvale	2,176	1.31%			
Based on submitted name data						

## Top 100 Reporter Density



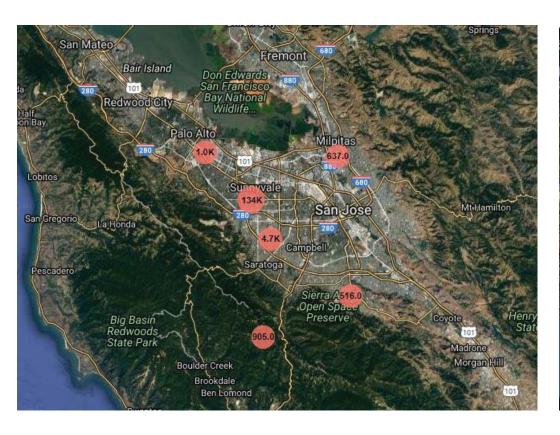
# Top 100 Reporter Density





# Top 100 Reporter Density







### Other Noise Notes

- jetBlue has adjusted flight schedule
  - 670 Scheduled Departure Now 9:54 PM
  - 472 Scheduled Departure Now 11:00 PM
    - Will assist in getting both flights out before curfew
- Ad Hoc Advisory Committee on South Flow Arrivals