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NEWS RELEASE

Southwest Airlines Announces New Nonstop Routes from Silicon Valley's Airport

 New Daily Service to the Nation's Capital via Baltimore/Washington and Two Daily Flights to Salt Lake City begin November 6;

San José, Calif. – San José Mayor Sam Liccardo joined today with Southwest Airlines' Senior Vice President Network and Revenue Andrew Watterson, Assistant Director of Aviation John Aitken and other city and business leaders to announce nonstop service between Mineta San José International Airport (SJC) and both Baltimore/Washington (BWI) and Salt Lake City (SLC) to begin Nov. 6, 2016. Southwest will offer a daily flight to BWI and twice-daily service to SLC on Boeing 737 NextGeneration aircraft which feature satellite WiFi, free LiveTV and movies. Visit www.southwest.com for bookings and information.

"SJC has done an outstanding job of adding new routes from the heart of Silicon Valley. Southwest Airlines' expansion from San Jose to Baltimore/Washington and Salt Lake City indicates their confidence that SJC will remain the airport of choice for Silicon Valley business and leisure travelers," said San José Mayor Sam Liccardo. "I thank CEO Gary Kelly and his management team for their investments in San José."

Strong demand exists for nonstop service to both Washington, DC and Salt Lake City:

- The Washington metropolitan area is currently an unserved nonstop destination from Silicon Valley and was the No. 2 requested domestic destination in a recent Silicon Valley corporate survey;
- Our nation's capital and the surrounding areas are top destinations for those traveling for high-tech and government business, and for tourism;
- Travelers can easily connect through BWI, which ranks as one of Southwest's top-three hubs in its system, to the many cities Southwest serves including on the East Coast, Florida and many other in-demand destinations; and
- Salt Lake City, Utah's capital, is a leading center for business, research and education, and is an important tourist destination offering beautiful national parks, world-class ski resorts, and friendly and festive neighborhoods.

"Two new nonstop routes here in San Jose, a city we've served since 1993, typifies the kind of difference we aim to make in connecting many of our long-time markets with time-saving service," said Andrew Watterson, Southwest's Senior Vice President of Network and Revenue, speaking at a news conference at Mineta San Jose International Airport. "We carry more people both to-and-from California every day—as well as within the Golden State—than anyone else with a value that no one else can even approach."

A summary of the new service follows:

City Pair	Departs	Arrives
SJC – BWI BWI – SJC	6:35 a.m. 2:30 p.m.	2:35 p.m. 5:35 p.m.
SJC – SLC	9:15 a.m. 8:40 p.m.	12:05 p.m. 11:20 p.m.
SLC – SJC	9:35 a.m. 6:25 p.m.	10:35 a.m. 7:20 p.m.

With new nonstop service to Baltimore/Washington and Salt Lake City, Southwest Airlines will offer 76 peak daily departures from SJC to 15 cities. Southwest also flies from SJC to Austin, Burbank, Chicago/Midway, Dallas/Love Field, Denver, Las Vegas, Los Angeles/LAX, Ontario, Orange County/Santa Ana, Phoenix, Portland, San Diego and Seattle.

"Southwest Airlines has been Silicon Valley airport's long-time partner since 1993, and with new service to Salt Lake City and Baltimore/Washington, one of the top two requested domestic destinations by business travelers, will now serve 15 US cities," said Director of Aviation Kim Becker. "We are pleased that Southwest, which serves the largest volume of travelers at SJC, continues to offer more destinations and convenient times that are important to our mutual customers."

Baltimore/Washington service is expected to be warmly welcomed by Silicon Valley travelers.

Additional service to Salt Lake City on Southwest Airlines allows travelers another choice in airline and flight times. Service between San José and Salt Lake City is currently offered once-daily by Alaska Airlines and five-times daily on Delta Air Lines.

About Southwest Airlines Co.

In its 45th year of service, Dallas-based <u>Southwest Airlines</u> (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 50,000 Employees to more than 100 million Customers annually. Southwest proudly operates a network of 97 destinations across the United States and seven additional countries, and has more than 3,900 departures a day during peak travel season. Book Southwest Airlines' low fares online at <u>Southwest.com</u> or by phone at 800-I-FLY-SWA.

About Mineta San José International Airport

Mineta San José International Airport (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. SJC served 9.8 million passengers in Calendar Year 2015, a 4.4 percent increase year-over-year. SJC offers approximately 165 peak daily departures on 13 domestic and international carriers to 37 nonstop destinations. SJC facts can be found <a href="https://examples.com/here/beach-state