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Prepare to fly with Silicon Valley's Airport this Thanksgiving

-- Simplify your journey by planning ahead and arriving early --

San Jose, Calif. – The Mineta San Jose International Airport (SJC) team is prepared to greet travelers during the 11-day Thanksgiving holiday travel period, from Friday, November 22 through Monday, December 2. SJC passenger traffic is expected to hit an all-time high with up to 500,000 departing and arriving travelers, a 6% increase over the same holiday period last year.

"Before arriving to SJC, have a parking plan in place and allow for plenty of time to get to your gate. Thanksgiving is one of our busiest travel periods of the year, and with already record-breaking numbers happening daily, we anticipate even more travelers heading home to spend time with loved ones," said SJC's Assistant Director of Aviation Judy Ross.

Arrive Early

The SJC team – Airport Department, airlines, concessions, Transportation Security Administration, and many other partners - is ready to greet and assist Thanksgiving holiday travelers. It's important that travelers arrive to their terminal early to ensure on-time boarding. As a general rule, TSA recommends that travelers arrive at least two hours early for domestic travel and at least three hours before international travel.

Plan Ahead for On-Airport Parking

With more passengers flying out of SJC, public parking will be in demand. Travelers can check parking availability and rates before heading to SJC in one of two ways:

- Real-time parking status is online at https://www.flysanjose.com/parking, or
- Call SJC's parking services team at 408-441-5570 anytime, any day.

Airport Welcome

Amid the hustle and bustle of the Thanksgiving crowds, Airport Ambassadors will be located throughout the terminals to greet travelers and provide guidance. Holiday cheer will be on display with beautifully-decorated terminals, and a strolling musician playing festive holiday music on November 22 and 27. Regionally-based Ghirardelli Chocolate Company will be sampling delicious chocolate treats to help "sweeten" passengers' travel experience on November 22, from 10:00 a.m. – 2:00 p.m. Ghirardelli chocolates are available for purchase at many of SJC's concessions, along with other trinkets for last-minute holiday and host/ess gifts.

Before Leaving Home or the Office:

These additional travel tips will help get passengers to their boarding gate faster:

- Check in online in advance and print a boarding pass. TSA and SJC airlines accept mobile boarding passes, but having a printed pass can be helpful if a mobile device experiences power or connectivity issues;
- Even with a boarding pass, reconfirm airline flight status before leaving for the airport. Flight schedules may change due to inclement weather at the departure or arrival city, or due to other factors;
- Review the TSA's tips for packing at <u>TSA.gov</u>. If traveling with holiday food, beverages and gifts, leave packages unwrapped as they may need added screening;
- Arrive to the airport early. TSA recommends arriving to the terminal two hours early for domestic
 flights and three hours before international flights. Check airline websites for their recommended arrival
 time at departure airports; and
- Be patient if delays occur. Airport partners are working diligently to get travelers home for the holidays safely and on-schedule.

Need more information before traveling through SJC?

Contact SJC at info@sjc.org or 408-392-3600.

SJC: Transforming How Silicon Valley Travels

Mineta San Jose International Airport (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San Jose. The airport, now in its 70th year, serves more than 15 million passengers annually, with 450 peak daily departures and arrivals on 14 international and domestic carriers to 50+ nonstop destinations. SJC was America's fastest-growing major airport in 2018, based on percentage increase in passengers served. For more airport information, visit FlySJC.com.